

**Extracts from the Anti-Corruption Rules  
of Otbasy bank JSC**

Almaty, 2023

The main objective of the Bank in the field of anti-corruption is to create an atmosphere of strict rejection of corruption based on the commitment of the Bank and its officers, employees, collaborators and consultants to high standards of behavior, conducting open and honest business, strengthening business reputation and increasing confidence in the Bank.

The main objectives of the Bank in the field of anti-corruption are:

- 1) involvement of all employees, staff and consultants of the Bank in the implementation of anti-corruption measures;
- 2) formation of a legal culture of the Bank's employees, staff and consultants, ensuring the principles of honesty and transparency in the performance of job duties or contractual obligations;
- 3) prevention of corruption risks when entering into contracts with clients/counterparties by carrying out verification activities when entering into contractual relations aimed at reducing the likelihood of corruption.

The Bank's anti-corruption measures include the following:

- 1) conducting anti-corruption monitoring;
- 2) conducting an internal analysis of corruption risks;
- 3) approving anti-corruption standards;
- 4) adoption of anti-corruption restrictions by the Bank's officials;
- 5) preventing and resolving conflicts of interest;
- 6) reporting to the authorized anti-corruption body on the extended anti-corruption work in the Bank;
- 7) formation of an anti-corruption culture.

In accordance with the measures of anti-corruption organization, the Bank has introduced a Corruption **Hotline**. The Hotline is a means of confidentially receiving signals of suspicions, irregularities and instances of corruption.

The Bank's Hotline consists of the following communication channels available for use by all employees of the Bank, as well as for third parties wishing to draw the attention of the Bank's management to known intentions, suspicions or cases of corruption:

- telephone line; (+7 (727) 330-94-82)
- e-mail; (antifraud@otbasybank.kz)
- mailing address (marked "hand-delivered").

Up-to-date information on the Hotline phone number, e-mail box and postal address is posted on the Bank's external Internet resource.

A person who has reported a corruption offense or otherwise rendered assistance in combating corruption, except for persons who have knowingly reported false information about a corruption offense, shall be protected by the state in accordance with the laws of the Republic of Kazakhstan.